



Gracie Square Hospital

Patient and Visitor Guide



Affiliated with

 **NewYork-Presbyterian**

Gracie Square Hospital

Gracie Square Hospital provides the highest quality, state-of-the-art mental health and chemical dependency treatment in a warm and healing environment. Our caring, compassionate team prepares each of our patients to return to their families and communities and engage in productive and fulfilling lives.

At Gracie Square Hospital, all members of our team are guided by these core values:

- **Respect** Treating every person with dignity and respect
- **Compassion and Empathy** Listening, understanding, and responding to our patients' needs and concerns and dedicating ourselves to alleviating their distress
- **Quality and Excellence** Continuously advancing the quality of our care to achieve the highest standard of excellence
- **Integrity** Maintaining the highest ethical and moral standards throughout every facet of our organization
- **Teamwork** Working collaboratively within our interdisciplinary team, partnering with the individuals under our care, and involving their families and support systems

Specialized Services

Gracie Square Hospital's highly specialized clinical services are comprised of the following programs:

- Crisis Stabilization Program
- Affective (Mood) Disorders Program
- Psychotic Disorders Program
- Dual Focus Program
- Asian Psychiatry Program
- Young Adult Program
- Older Adult Program

Important Phone Numbers

Admitting Office	(212) 434-5300
General Patient Information	(212) 988-4400
Medical Records	(212) 434-5377
Administration	(212) 434-5314
Patient Representative	(212) 434-5415

Welcome

Welcome to Gracie Square Hospital.

Gracie Square Hospital provides adult acute inpatient mental health and chemical dependency services. Our staff is dedicated to providing the highest quality, most compassionate care to all of our patients in a warm and friendly environment.

With a focus on enhancing the patient experience, we have prepared this **Patient and Visitor Guide** to help ease the stress of hospitalization for you, your family, and members of your support system. The guide includes information about what to bring to the hospital, what to expect during your stay, and the services and amenities that will be available to make you as comfortable as possible.

Gracie Square Hospital respects the right of each patient to receive individualized treatment in the least restrictive environment possible. As a patient, you will have access to our clinical staff at all times. They are here to provide you with emotional support and allay any fears or concerns you may have during the course of your stay. If you have any questions, please do not hesitate to talk to your provider or any member of our staff for additional information.

Thank you for the privilege of caring for you.

Very truly yours,

Philip J. Wilner, MD MBA
President and Chief Executive Officer
Gracie Square Hospital

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What to Expect

Admitting Process/Evaluation

(212) 434-5300

24 hours a day/7 days a week

The Admitting Office is located on the first floor of the hospital. Patients can be admitted to Gracie Square Hospital 24 hours a day/7 days a week. Admission is the first step for all patients. An identification bracelet will be given to each patient and is to be worn on your wrist at all times. This will help staff identify you. Please do not remove the ID bracelet from your wrist.

Information about the hospital and/or psychiatric treatment is available by calling (212) 434-5300. Questions regarding treatment options may be made by a prospective patient or by others, including your support person or a member of your support system, providers, therapists, managed care companies, or other community based agencies/healthcare providers.

Any questions concerning your health insurance coverage will be answered by a staff member in the Admitting Office. During the admissions process your insurance will be verified, admissions forms completed, and your belongings will be inventoried and checked. Please send property home with your family if possible.

To maintain a safe and therapeutic environment in the hospital, we do not allow or accept any of the following behaviors:

- aggression/violence against other patients and staff
- use of alcohol or illicit/illegal drugs
- sexual contact with other patients and staff
- gambling

When you are admitted, Nursing staff will introduce you to the unit. This orientation to the unit will include an explanation of daily activities and schedules, as well as informing you of everyone on your care team, including but not limited to your psychiatric provider, social worker, nurses, dietician, and patient representative. The goal of this orientation is to ensure your comfort and understanding of the milieu, as well as to manage your expectations from the time of admission.

Individualized Safety/Crisis Plan

As part of the initial assessment process, staff will inquire about your individual preferences and recommendations on how we can work with you if or when an emergency situation may warrant the use of seclusion or restraint. These preferences or recommendations will be used to develop an Individualized Safety/Crisis Plan, which is intended to:

- help you during the earliest stages of distress or escalation before a crisis erupts
- help you identify practical coping strategies
- help staff plan ahead and know what to do for each patient if a problem arises
- help staff use interventions that reduce risk and trauma to patients

Types of Admissions

Voluntary admission occurs when an individual, a family member or support person, a psychiatrist, or other behavioral health professional decides that hospitalization is needed, and the individual agrees in writing to a hospital admission.

A voluntary patient may make a written request for discharge at any time. A voluntary patient who submits a written request to leave the hospital must be released unless the Medical Director believes that the individual meets the requirements for involuntary admission and therefore needs to remain in the hospital. In this case, the Medical Director must apply to a judge within 72 hours for authorization to keep the patient in the hospital.

An individual hospitalized as a voluntary patient must be informed periodically of his or her status and rights, including the right to assistance from the Mental Hygiene Legal Service.

Involuntary admission requires that two physicians examine the individual and certify that involuntary care and treatment are needed in a psychiatric facility. This is sometimes known informally as a “2PC,” short for “two physicians certify.” This certification must be accompanied by an application for admission made by someone familiar with the individual – for example, a legal guardian, custodian, next of kin, treating psychiatrist, or someone who lives with the individual – or by one of a number of government officials.

An individual involuntarily admitted on a medical certificate or converted to that status may be kept in the hospital for up to 60 days. If the patient, a relative, friend, or the Mental Hygiene Legal Service believes that the patient does not need to be involuntarily hospitalized, the patient or any of the other individuals may apply for a court hearing on this matter.

At the end of the 60 days, and periodically thereafter, the Medical Director must apply to a judge for authorization to retain the patient on involuntary status. The patient must be notified when such an application is made and has the right to object and to be represented by the Mental Hygiene Legal Service or his or her own attorney at the hearing.

What to Bring to the Hospital

Important Paperwork Checklist

Please bring the following information with you on the day of your admission. This will help the admissions process go smoothly.

- Complete list of prescription and over-the-counter medications that you are currently taking
- Reports from your physician(s) and outpatient mental health providers
- Names and contact information of any medical/psychiatric providers and case managers
- Medical insurance information, including insurance cards, pre-certification, and other documentation required by your insurer
- Government-issued photo ID, such as a driver's license or passport
- Telephone numbers of immediate support person/support system to call, if necessary
- Copies of advance directives, such as a health care proxy or living will

For Your Comfort Checklist

You will need a limited amount of casual, washable clothing. All clothing should be marked with your name. We recommend bringing:

- Pants, dresses or skirts, shirts
- Underwear, socks, T-shirts
- Pajamas
- Sweater or sweatshirt (Please remove all cords.)
- Jacket, coat
- Sneakers or rubber-soled shoes (Please remove shoelaces.)

You may also bring:

- Eyeglasses or contact lenses

Toiletries, such as safety razors and shaving cream, are available on each unit.

You will receive an amenity kit when you are admitted, which includes shampoo, conditioner, and other items to make your stay more comfortable.

While every effort is made to safeguard clothing and other property, the hospital cannot assume responsibility for lost or damaged personal items.

The hospital cannot assume responsibility for the loss of money, jewelry, or any other personal property kept in your room. Please do not bring valuables to the hospital. Cash and/or articles considered valuable must be kept in a hospital safe. Staff will explain the procedure to you during admission. After discharge, if you have not picked up your property it will be sent to the hospital's post-discharge property storage area for safekeeping for 30 days. Thereafter, property will be discarded accordingly.

Items Not Allowed on Patient Units

Not intended as a complete list, the following items are not allowed on patient units.

- All devices with the ability to record or photograph
- Belts, cords, ropes, straps, electric cords, clothing with cord or strings (for example: hoodie with strings, sweatpants, or yoga pants with strings)
- Cigarettes, matches, lighters, tobacco, and any other smoking material
- CPAP machine and insulin pumps
- Electric items such as laptops, iPad, cell phone, electric razor, electric reader, hair dryer
- Keys, credit/debit cards, ID cards, licenses
- Sunglasses, watches, jewelry
- Medications or drugs of any kind (over the counter and prescriptions)
- Pencils and pens
- Plastic bags of any kind
- Pins (straight and safety)
- Razors
- Sharps, for example: tweezers, nail file, nail clipper, sewing needle, scissors, knitting needles, crochet hooks, wire hangers
- Toxic liquids
- Weapons of any kind
- Glass bottles, mirrors
- Aerosol and soda cans

No cell phones, cameras, laptop computers, or other electronic devices are allowed on the units.

Your Medications

When you come to the hospital, you should bring a list of all the medications you currently take. This list should include all of your prescription and over-the-counter medications, as well as any vitamins or herbal supplements you are taking.

Allergies

Let your doctor and nurse know if you have any allergies, especially to medications and food, and/or to other substances.

For Your Care

Your Treatment Plan

Your treatment program will include an array of options tailored to your unique needs. These may include:

- individual therapy, group therapy, and/or medications
- support person/support system meetings
- psychosocial rehabilitation to help improve daily functioning at home, work, or school
- other therapeutic activities to promote recovery and well-being

You will be involved in all aspects of the treatment planning process, and your treatment plan will be explained to you in detail.

Your Treatment Team

Treatment will be managed by a multidisciplinary team and begins on the day of your admission. During the initial evaluation, a diagnosis is made and treatment is planned. Throughout your hospital stay, your diagnosis will be re-evaluated and the treatment plan adjusted as your condition changes. Laboratory tests and diagnostic procedures may be required at various times during your stay.

Participation in treatment by significant others is encouraged and is often vitally important for your progress.

A psychiatrist or psychiatric nurse practitioner is available to you 24 hours a day/7 days a week. He or she will oversee treatment, prescribe necessary medications, and be responsible for management of your overall medical care. A medical internist is also available at all times to manage your medical conditions. Nurses are responsible for patient care on the unit 24 hours a day/7 days a week. They dispense medications and provide education to patients and families.

In addition, your care team will include:

- a psychologist who may administer verbal or written diagnostic tests
- therapeutic activity staff who provide skills training and psychosocial rehabilitation to help you develop socialization, leisure, vocational, and independent living skills for a more successful return to the community
- a social worker who provides a link to your family member or support person and assists with discharge and aftercare arrangements

Patient Representative

The hospital's patient representative will assist you with any problems or concerns that may arise during your stay, as well as answer questions regarding patient rights, including advance directives. You may ask any hospital staff member to contact the patient representative at any time.

Medical Emergencies

In the case of a medical emergency, members of our clinical staff are trained in basic life support. The hospital has medical physicians and nursing staff on site 24 hours a day. If necessary, you will be transferred by ambulance to an emergency room for further medical evaluation and treatment.

Medical Emergency Team (MET)

In case of an acute change in medical condition or other medical or clinical reason, a Medical Emergency Team (MET) will be called. The function of this team is early recognition and response to a change in a patient's condition. The MET consists of:

- medical internist
- nursing supervisor
- registered nurse responsible for the patient

Pain Management

Pain can be a common part of the patient experience; unrelieved pain can have serious physical and psychological effects. At Gracie Square Hospital, we are committed to respecting and supporting your right to pain relief and management.

Use of Restraints and Seclusion

Gracie Square Hospital is committed to preventing, reducing, and eliminating the use of restraints and seclusion. Staff work diligently to prevent situations that have the potential to lead to the use of restraints or seclusion. Non-physical interventions, time out in a quiet environment, or verbalizing angry or aggressive feelings to the appropriate staff, are the preferred means of patient and staff interaction.

Our staff are educated on how the use of seclusion and restraints is experienced by patients. A patient's safety and dignity are of the utmost importance whenever seclusion and restraints are utilized. The use of seclusion and restraints is limited to emergencies to protect the patient against injury to self and others. Patients are removed from seclusion and restraints as soon as possible in accordance with established criteria.

Safety Precautions

To protect the safety of patients in the hospital, routine precautions are taken. Inpatient units are locked so that no one can enter or leave without the staff's knowledge. Based on the severity of symptoms, each patient is assigned to an observational level ranging from 1:1 observation (a staff member is with the patient at all times) to routine checks (a staff member checks in with the patient every 30 minutes).

Preparing for Discharge

In most cases, discharge occurs between 9 am and 1 pm.

Your treatment team will work with you throughout your stay to formulate a comprehensive aftercare plan that meets your needs. On the day of discharge, members of your treatment team will meet with you, and your support person if you wish, to go over your aftercare plan. If you have any questions about the plan, please ask a member of your treatment team.

In addition, let us know if you are arranging for someone to pick you up. If not, we will work with you to arrange a suitable means of transportation. Other important factors to consider when preparing for discharge include making sure you have a clean set of clothes and a jacket (for colder months), your house keys, and any assistive devices you may use. Upon discharge from the unit, nursing staff will pick up any items that may have been stored in the property office.

Personal Health Records

Gracie Square Hospital use the Epic health record to give your providers the information they need to care for you. We encourage you to use the new patient portal, Connect, which enables you to:

- View test results
- Manage your appointments
- Pay bills
- Contact your doctor's office
- See records and summaries of your visits
- Have a visit by video with your doctor

Sign up for Connect at any time by visiting www.myconnectnyc.org

For Your Comfort and Convenience

Visiting Information

Visiting hours are 11 am to 8 pm daily.

Gracie Square Hospital encourages regular visiting as part of the therapeutic process. Scheduled visiting hours, as appropriate, may be arranged by contacting program staff. Patients have the right to access a chosen support person at all times to provide emotional support, give comfort, and alleviate fear during the course of their hospital stay. If the treatment team decides to limit a patient's visiting privileges, it will be discussed with the patient and his or her support person. Patients have the right to request an appeal of the decision to the Chief Medical Officer.

Visitors should announce themselves at security just inside the main entrance to the hospital, where they will be given a visitor's ID card and directions to the patient's unit. Upon arrival to the unit, visitors should ring the doorbell to notify staff of their arrival. Visitors should return passes to the security guard when leaving the hospital. Only two visitors are allowed at a time. For visitors under the age of 18, the Social Worker should be contacted in advance by the patient or a family member to make arrangements. Visits by minors will be supervised by staff and may be time-limited.

For your safety as well as the safety of other patients on the unit, all packages or other items brought into the hospital will be checked thoroughly by a staff member on the unit before being given to you. The hospital reserves the right to withhold any contraband material. Visitors should check with unit staff before bringing food to a patient.

To protect the right to privacy and confidentiality, the use of photography and/or recording equipment is prohibited.

Plastic bags are prohibited in all patient care areas.

Questions or Concerns

You and/or your support person have the right, without recrimination, to voice concerns, questions, and/or complaints regarding the quality of care received or non-clinical matters. Concerns, questions, and/or complaints should be referred to the hospital's patient representative. Filing a complaint will not compromise future access to care, and you will not be subject to coercion, discrimination, reprisal, or

unreasonable interruption of care, treatment, or services. You are also encouraged to contact the patient representative if you have any concerns about your care or safety that are not adequately addressed by the hospital.

Pastoral Care

Weekly pastoral visits and special religious services are scheduled for any patient who wishes to participate. In addition, you may request a visit from a clergy member of any faith. For more information, please have staff contact the patient representative.

Mail

Mail for patients should be addressed as follows:

Patient Name
Patient Room Number
Gracie Square Hospital
420 East 76th Street
New York, NY 10021

Outgoing mail must be given to the unit clerk for mailing.

Telephone

Telephones are located on each unit for patient calls. The phone numbers are listed on each phone. There is no charge to use these phones. You can give family members and your support persons the telephone numbers to receive calls. One phone on each unit is equipped with a voice amplification device for the hearing impaired.

Reading Material/Television

Magazines and newspapers are available on the units for your enjoyment. The Therapeutic Activities Department also maintains a patient library with various reading materials. Each unit has at least one television.

Meals/Pantry

Each unit has a comfortable dining room where patients eat together. Snacks are available several times throughout the day. The dietician will meet with you to discuss dietary needs. Special diets are provided when necessary as part of your medical treatment or to meet religious requirements.

Laundry

Hospital staff will assist patients with laundry services. Each unit has a washer and dryer.

Cash

You cannot keep any cash with you or in your room. Cash will be deposited in the safe in Admitting. At discharge, any money left in a patient's personal account will be refunded. Jewelry, credit cards, and other valuables brought into the hospital will be stored in the safe and returned to you upon discharge. Valuables are not kept on the unit. The hospital does not assume responsibility for money and valuables kept on the unit.

Interpreter Services

Assistance in reading and writing English or another language is available to aid you in understanding your treatment. Each unit is equipped with a dual-handset interpreter phone. The hospital will provide a sign language interpreter for any person who is hearing impaired or deaf. A closed-caption television is also available. The patient representative will work with you to arrange the needed assistance.

Fire Regulations

Gracie Square Hospital strictly adheres to fire regulations for the safety of all patients and staff. Fire regulations are posted on each unit and fire drills are conducted periodically. Our staff has been trained in fire safety procedures. In the event of a fire drill, follow the instructions of the staff.

Smoking Policy

Gracie Square Hospital is a non-smoking facility. The use of smoking materials is prohibited by all patients, employees, consultants, medical staff members, volunteers, visitors, contractors, and any groups of individuals who meet at the hospital and its facilities. Patients are supported in smoking cessation by working with the staff and speaking to your attending provider regarding nicotine replacement treatment.

Financial Information

Billing

Your hospital bill will reflect all of the hospital services you received during your stay. Your daily hospital rate includes:

- room accommodations
- meals
- routine nursing care
- regularly scheduled activities
- medications

You may receive separate bills from physicians who bill independently for their services. You also may receive bills from physicians who did not see you in person, but who provided professional services related to diagnosing and interpreting test results while you were in the hospital. They include pathologists, radiologists, and other specialists. If you have questions about your bill, please call the number printed on the statement you receive.

If you would like an interim bill while you are in the hospital, please contact the patient representative. Any questions regarding your hospital bill should be referred to the Director of Patient Accounts, Business Office, at (212) 434-5463.

Insurance

All insured patients should familiarize themselves with the terms of their insurance coverage, including commercial insurance carriers, HMOs, Medicare, and Medicaid. This will help you understand which hospital services are covered and what your responsibilities are, if any. You should also bring copies of your insurance cards. The hospital is responsible for submitting bills to your insurance company for hospital services and will do everything it can to expedite your claim. You may receive a bill from the hospital for any deductible/copay/coinsurance or non-covered items, as indicated on the explanation of benefits received from your insurance company.

If you have hospitalization insurance, contact the Admitting Office with your policy number and any other insurance information. We will examine your policy and let you know precisely what your insurance covers. If you have any questions regarding your insurance coverage, please call the telephone number indicated on your billing statement.

Patient Rights

Gracie Square Hospital supports and protects your rights and provides you with the appropriate care and treatment you need without discrimination based on diagnosis, race, ethnicity, culture, language, socioeconomic status, color, religion, gender, sexual orientation, gender identity or expression, national origin, disability, creed, source of payment, or age.

While you are a patient at Gracie Square Hospital, you have rights, consistent with the law, which may be limited only for your safety and/or clinical reasons. A list of these rights will be provided to you on admission.

Informed Consent

You have the right to participate in the development of your treatment plan. Legal requirements must be met before any patient may be admitted involuntarily or administered medication over objection.

Whether admission is voluntary or involuntary, certain procedures require informed consent of the patient or a person authorized to act on his/her behalf after disclosure of potential benefits and risks. Such procedures include major medical treatment, electro-convulsive therapy (ECT), experimental drugs or procedures, or do not resuscitate (DNR) orders. Major medical treatment means procedures for which a general anesthetic is used, which involve significant invasion of bodily integrity requiring an incision, or which produce substantial pain, discomfort, or debilitation, or a significant recovery period. If you object to one of the above treatments or procedures, administrative and/or court authorization must be obtained prior to its initiation.

Procedures that may generally be initiated without informed consent include screening, diagnostic, and treatment procedures that involve minimal intrusion, risk, and discomfort. In emergency situations, medication or other treatment may be administered without consent to protect the life, health or safety of the patient or others.

Adult patients are presumed to have capacity to make treatment decisions unless there are substantial reasons to the contrary, or unless declared incompetent by a court of law. If the Chief Medical Officer or his/her designee determines that an adult lacks the capacity to make treatment decisions, the decision shall be made by the patient's health care proxy, guardian, or surrogate, or based on the appropriate court or administrative authorization.

Advance Directives and Health Care Proxy

You have the right to complete a health care proxy, which appoints a health care agent – another adult – to make health care decisions for you in the event that you lose capacity to make decisions. You also have rights, consistent with New York State law, relating to advance directives – a person’s written instructions relating to the provision of care in the event the person lacks capacity to make health care decisions. When you are admitted, the hospital will tell you about these rights, provide you with a form to designate an agent, and offer additional assistance.

If you do not have someone to appoint as your health care proxy, or you do not want to appoint someone, you can also give written instructions about your specific treatment desires in advance. These written instructions are called a living will.

If you have any problems, questions, or concerns regarding your stay, please notify the Patient Representative at (212) 434-5415. In addition, a lawyer from Mental Hygiene Legal Services will provide you with assistance at no cost to you. You can reach these services at (212) 423-6077.

Confidentiality of Patient Records

The confidentiality of records of patients receiving treatment for alcohol and drug abuse maintained by Gracie Square Hospital is protected by federal and state laws and regulations. Violation of these laws and regulations is a crime. Suspected violations may be reported to appropriate federal or state authorities in accordance with regulations.

Federal and/or state regulations do not prohibit any information of suspected child abuse and neglect, as well as other forms of abuse or neglect, from being reported to state or local authorities.

Under New York State law, HIV-related information can only be given to persons allowed to have it by law, or allowed to have it by a release that you sign. The list of people who can be given confidential HIV-related information without a release form will be provided to you upon request.

Confidential HIV-related information is any information indicating that a patient has had an HIV-related test, has HIV-related illness, AIDS, or an HIV-related infection, or any information that could reasonably identify the patient as a person who has had a test for or has HIV infection.

Notice of Privacy Practices

On admission, you will be given a Notice of Privacy Practices explaining your right to privacy. It also describes your rights and certain obligations the hospital has regarding the use and disclosure of protected health information. We are required by law to make sure that:

- protected health information that identifies you is kept private
- we give you notice of our legal duties and privacy practices with respect to your protected health information
- we follow the terms of the Notice of Privacy Practices that is currently in effect
- we provide copies of your medical record at your request

Gracie Square Hospital is dedicated to preventing, detecting, containing, and correcting security violations.

Regulatory Agencies and Advocacy Groups

As a patient in a psychiatric facility, you, your support person/support system, or anyone acting on your behalf, has the right to file a complaint concerning patient abuse, neglect, misappropriation of a patient's property, or any other matter concerning your hospital stay.

The hospital has a complaint/grievance process to review and resolve complaints and/or grievances. The patient representative will bring any complaint that cannot be resolved through ordinary channels to the Quality and Patient Safety Committee. The time frame for review of a grievance and the provision of a response shall be no longer than seven days from the time the grievance was submitted to the patient representative.

The hospital will provide written notice of its decision. The Quality and Patient Safety Committee will refer Medicare patients and families who wish to file a grievance with a regulatory agency to Livanta, the Beneficiary and Family Centered Care Quality Improvement Organization for New York State (BFCC-QIO).

Following are regulatory agencies/advocacy groups that you may also contact regarding such matters:

Mental Hygiene Legal Services	(212) 423-6077
New York State Office of Mental Health (Toll-free)	(800) 597-8481
Medicaid Fraud Control Unit	(212) 417-5300
Livanta BFCC-QIO (Toll-free)	(866) 881-2908
New York State Justice Center (Toll-free)	(800) 624-4143
New York State Department of Health (Toll-free)	(800) 804-5447
New York City Department of Health & Mental Hygiene	311 or (347) 396-7194
The Joint Commission	(800) 994-6610 or complaint@jointcommission.org

Finding Your Way Around

The hospital's address and phone number are:

Gracie Square Hospital

420 East 76th Street
New York, NY 10021
(212) 434-5300

Please visit our website at www.nygsh.org.

Directions

Gracie Square Hospital is conveniently located on 76th Street between First and York Avenues, with easy access to public transportation.

By Car

The FDR Drive is the most direct route to this section of New York City. Heading south (downtown), take the 96th Street exit. Heading north (uptown), take the 61st Street exit.

The northbound entrance to the FDR Drive from the east side is at 96th Street. Southbound entrances are at 73rd Street and 79th Street.

By Bus

Take the First Avenue or York Avenue bus. Buses run along 72nd Street and 79th Street heading east or west.

By Subway

Take the #6 Lexington Avenue line to 77th Street (local stop) or take the Q Second Avenue line to 72nd Street (local stop).



About Gracie Square Hospital

Since its opening in 1959, Gracie Square Hospital has provided advanced, patient-centered care in a warm and healing environment. Gracie Square Hospital is a member of the NewYork-Presbyterian Regional Hospital Network. Approximately 2,400 patients are served each year. Gracie Square Hospital employs over 400 healthcare professionals to meet the needs of each of our patients.

Accredited by:

The Joint Commission

Licensed by:

New York State Office of Mental Health

Certified by:

United States Department of Health and Human Services

Member of:

American Hospital Association
Greater New York Hospital Association
National Association for Behavioral Healthcare

Affiliated with:

NewYork-Presbyterian